



Terms and Conditions

HELPING YOU TO GET THE BEST FROM YOUR STAY

Terms and Conditions of Booking at the Seafront Inn

Updated Jan 2026

1. In the unlikely event that we must change or cancel your booking we reserve the right to do so.
2. **Cancellation:** Should it become necessary for you to cancel your booking with less than **5 days'** notice we shall, of course, make every effort to re-let your accommodation. However, should we be unable to do so a charge equivalent to the full value of the booking will be made. We regret there can be no allowance for curtailment of a reservation.
3. The same applies to bookings made through any 3rd party, such as an online travel agency. Card details are held against the room. Should you fail to take up your reservation without letting us know, a charge will be made against your card for the full amount of your booking (see section 4 above). Bookings made with an arrival date within 5 days of the booking will be charged in full at the time of booking.
4. **Insurance:** We strongly recommend that you take out **Travel/Holiday cancellation insurance** to cover you in such circumstances. Please remember your reservation is a binding contract under British Law.
5. **Payment:** We require valid credit/debit card details to secure your reservation. Reservations are not secured until we have valid payment details. All card details are held securely. You authorise the **Seafront Inn** to send instructions to the financial institution that issued your card to take payments from your card account in accordance with the terms of your agreement with us.
6. **Named Person:** If the person making the reservation is different to the person(s) taking up occupation, the person who makes the reservation may be held responsible for non-arrival/damage or loss and monies may be taken from their credit/debit card.
7. **Check In:** Check in is between 3pm and 10pm. We operate a self-check-in process for guests' convenience.
8. **Check Out:** Check out time is by 10:00am.
9. **Early check-in and late check-out:** Available only by prior agreement, and we reserve the right to charge an additional fee for early arrival or late check out.
10. **Late Check-in:** Late check-in is possible given our self-check-in process. Guests are requested to be as quiet as possible in checking-in after 10pm. Guests **MUST NOTIFY US** in advance of a late check-in after 10pm. Full details of late check-in arrangements will be sent through our dedicated messaging system. These messages will be sent direct if booked directly with us or through the OTA messaging system (Booking.com, Expedia or Hotels Direct etc) if you make the booking through them. It is the guest's responsibility to read the messages concerning self-check-in when checking in late. No out of hours support is available.
11. **Damage to Rooms or Contents:** Where a guest causes damage to any part of the room or to any of the fixtures and fittings the cost of replacement or repair will be charged to the guest. Where a guest causes temporary damage a cleaning charge will be added to the guest's bill.
12. **Special Access Requirements:** If you or any member of your party has any special access requirements, please let us know. A copy of our "Access Statement" is available upon request or can be viewed on our web site [here](#).

13. **Accidents:** Please let us know *immediately* of any damage or spillage, however caused, so that we can clean or repair. We understand accidents happen and early intervention can prevent permanent damage. Failure to inform us will result in a charge being made against you for damage subsequently found.
14. **Smoking:** The Seafront Inn is a non-smoking premises and smoking in the property is against the law. If a guest/visitor is found smoking anywhere in the property, they will be asked to leave and full payment for the reservation will be taken from the credit/debit card. Should it be found after a room has been vacated that the guest/visitor has smoked in the room a charge will be made against the debit/credit card for full and thorough cleaning of the room and for any loss incurred to the business by us having to cancel or turn away bookings whilst the room/accommodation is thoroughly cleaned.
15. **Towels** are provided in each room for the use of guests while they stay with us. The towels are not for the use of guests outside their rooms. If a guest would like a towel for use outside the property, please ask. Towels are changed after 3 days. Stays of 4 days or more towels are changed after 2 days. If you require fresh towels more frequently there is a supplementary charge of £5 for each extra towel.
16. **Guest Misbehaviour:** Any guests behaving in an inappropriate way will be told to leave and full payment for the reservation will be taken from the credit/debit card.
17. **Parking** – There is free off-road parking at the front of the property. This is shared with other residents and is available on a first come first served basis. The users of the car park do so at their own risk. We (the Seafront Inn) will not accept any liability for any Accidents, Damage or Loss Incurred.
18. **Take Aways & Food** - Cooked or smelly cold foods are not allowed in the bedrooms for the convenience of other guests using the rooms. If a guest wishes to buy a takeaway meal and eat it at the Seafront Inn we will provide plates and cutlery for you to eat in the Guest Lounge. Guests are not allowed to eat takeaway meals in their rooms.
19. **Dogs** – we welcome well behaved dogs to stay with their owners at the Seafront Inn. A small additional charge of £10 is payable to cover enhanced cleaning. A maximum of two dogs are allowed per room. **We do not accept cats.**
20. **Government Lockdown:** If we have to cancel your booking due to our forced closure by a government lockdown, either national or local, or due to infection on the premises, then we will do our best to move your booking to a mutually agreeable future date (within 12 months, subject to availability) and will carry your deposit over to this future stay. No refunds will be made. Please note we will not be liable for any sums which you have paid to any other persons/parties in connection with your reservation. For the avoidance of doubt, we shall have no further liability to you for any changes to, or the cancellation of, any booking.
21. **Self-isolation:** If you cancel your booking because you don't want to travel, or because you have been told to self-isolate, or due to a government lockdown in your local area, then the normal cancellation policy applies. **We strongly recommend you purchase comprehensive travel insurance.**
22. The Seafront Inn and Conditions detailed above override any Online Travel Agency (OTA) terms and conditions.
23. By making a booking you agree with the Terms and Conditions as listed above.

Thank you for your co-operation.